



10 Year Limited Australia Warranty

Warranty Terms & Conditions

Thank you for choosing Y&S Stone

Please take the time to read our Care and Maintenance Guide . By following the Care and Maintenance guide you will have many years of enjoyment from our products.

Y AND S Stone gives the following Warranty to you in respect of the slab, subject to the terms and conditions as below

If you have any questions or in the unlikely event of a problem with your new Y AND S STONE surface; please contact our team , **02 9637 4707**

Sincerely,

Y AND S Team

What is included in the warranty:

- 1, Y AND S STONE offers a 10 year limited warranty to the original customer for a period of 10 years from the date of your purchase of the product
- 2, The warranty covers any defects arising from the manufacture of the slab. All Y AND S material gets checked when it arrives in our warehouse & before it leaves. After it leaves our warehouse, Y AND S has no control with transportation, fabrication or installation. Therefore, subsequent transportation, fabrication and installation are not covered in this warranty.
3. The Warranty is limited to:
 - a) replacing the material,
 - b) refunding the value of the material,
 - c) repairing the material.

What is not included in the warranty:

1. The Warranty does not cover any defect in, or damage to, the product arising from work done by anyone person other than Y AND S STONE
2. The Warranty does not cover any defect in, or damage to, the product during transportation, fabrication, installation or workmanship
3. The Warranty does not cover any irregularity in the slab that existed in the material prior to fabricating and installation and was present in the final installed product. This is a fabrication issue.
4. The Warranty does not cover any defect in, or damage to, the product which results from it being use as flooring or outdoor application (including swimming pools or in areas near swimming pools).
5. The Warranty does not cover any defect in, or damage to, discoloration of, the product which is exposed to direct sunlight, ultraviolet radiation, chemicals, flames, excessive heat, or silicon(or similar).
6. The Warranty does not cover any defect in, or damage to, the product which results from placing hot items including, but not limited to, hot pans, electric frying pans or oven trays directly on the Slab.
7. Y AND S STONE does not warrant material that has been damaged when used in the application of fireplaces due to heat output.
8. The Warranty does not cover any defect in, or damage to, the product which results from the use of products which contain trichlorethane or methylene chloride (such as paint removers or stripper) or cleaning agents which have high alkaline/PH levels.
9. The Warranty does not cover any defect in, or damage to, the product which results from not being cleaned in accordance with the Y AND S STONE Care and Maintenance Guide
10. The Warranty does not cover any damage to the product as a result of applying excessive weight to the surface, such sitting, climbing or standing on the product.
11. The Warranty does not cover any modification or alteration to the surface of Y AND SSTONE
12. Cracks in the material are not a material fault. They are not covered in the warranty and are usually a result of, a) Mechanical stress on the material after installation; b) Settlement or movement in joinery or house as a whole; c) Excessive weight being placed on the tops, such as standing, sitting; d) Excessive heat or flames; e) Sink or cook top cut out; f) "U" or "L" shaped cut out / improper installation
13. Chipping is not a material fault; it is normally a direct result due to impact to the edge of the surface. Chips are not covered by warranty.
14. The Warranty does not cover any defect in, or damage to, the Product which results from mishandling or misuse
15. The warranty does not apply if the material is not installed by a qualified and licensed stonemason.

Please visit www.yands.com.au to register your 10 year limited



ABN: 23 653 737 574

Address : 9 Harbord ST , Clyde , NSW 2142

Email : sales@yands.com.au

T : 02 9637 4707